


# Playing Closed Captions in Video Downloaded from UnitedStreaming


## Step 1 - Download both the video and the captions

Locate the desired video at UnitedStreaming

From the video play screen, click the link "Show Media Controls" in the upper right-hand corner of your window

Check the box that appears labeled "Enable Closed Captioning"

Download the video by right-clicking the  button next to the desired video clip (note the file name that you give this file)

Download the captions by right-clicking the  icon next to the desired video clip into the **same folder** that you saved the video file (the **file name must be the same** as the video file you downloaded in the previous step - only the extension is different). Step 2 - Pl

ay the video in Windows Media Player

Open Windows Media Player

Choose Play > Captions and Subtitles > On if available

Choose File > Open and navigate to the saved video file

Play the video. The captions should appear below the playing video.

## What to do if the captions don't play after all this...

Be sure your Windows Media Player is up to date - with WMP open, choose Help > Check for Player Updates. If updates are available they will install automatically.

In Windows Media Player choose Play > Captions and Subtitles > Defaults ... > Captions and Subtitles > Closed Captions

In Windows Media Player choose Tools > Options > under the Security tab click "Show Local Captions When Present"

From your desktop open My Computer and choose Tools > Folder Options ... > File Types > scroll down to SMI. If the details show that it opens with anything other than

Windows Media Player, click Change and scroll to select Windows Media Player

With all of that checked try again and captions should play properly.